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Spiritual Care of the Nonreligious

Editor's Note: This is the first of a three-part series.

Abstract

Professional chaplains need education and humility to provide skillful and sensitive spiritual support to the growing numbers of nonreligious persons – the so-called “spiritual but not religious,” unaffiliated, agnostics, and atheists – in their institutions. Training should encourage increased awareness of why persons are nonreligious, a clear understanding of the chaplain’s role as a caregiver of all, inclusive assessment tools, and an enlarged toolkit of spiritual care interventions. Because professional chaplains are often socialized and trained in religious settings, the spiritual care of nonreligious persons requires intentional cultural humility.

Keywords: spiritual care, spiritual but not religious, nonreligious, spiritual assessment, something greater than oneself

In 2007, the [Pew Research Institute](#) began a landmark study of the American religious landscape in the U.S. By 2014, 22.8 percent of Americans surveyed by Pew were religiously unaffiliated, up from 16.1 percent seven years earlier (Pew, 2014). The unaffiliated were the fastest growing “religious” group of all. Fifty-six million strong, they are now more numerous in America than either Catholics or mainline Protestants (Pew, 2014).

Today, new titles hit the bookshelves regularly describing who these people are, why and how one might give up religion, and how to get the benefits of religion without religion. Still, there are very few resources tailored to the *spiritual assessment* and *spiritual care* of the *nonreligious*, and to the best of our knowledge, no research about best practices when serving these individuals. Meanwhile, chaplains can expect to have significant and growing numbers of the nonreligious in their care.

Here, in the first article, we want to focus on some of the surprises of this growing demographic, and to offer some ideas to guide us in providing spiritual care to the nonreligious. The second will focus on teaching chaplains and chaplain interns to care for this group. The third, co-written with Rabbi Chaplain Sara Paasche-Orlow, will focus on these themes as they pertain to a particular population, contemporary American Jews.

Methods

Our study took us to diverse disciplines and types of resources. The 2007 and 2014 Pew studies on religion in America were touchstones, as well as Pew's 2013 International Study of Patterns of Religiosity. We read in sociology of religion, New Atheist writings, psychology and religion, theology, interfaith chaplaincy, ethics, history, and spiritual direction. Reading narratives was a particular pleasure. We reviewed many spirituality websites. We interviewed several scholars, as well as humanist chaplains working in both university and health care settings. Attendance at a number of workshops, and leading a number ourselves, contributed to our learning. For all the growth in writing about the "spiritual but not religious," there is no central resource on providing spiritual care to this group.

Results

The American demographic of those with no religious affiliation is quite diverse and paradoxical. Of the 22.8 percent of the general American population with no religious affiliation, 31 percent self-identify as atheist or agnostic. The majority, 69 percent, describe themselves as "nothing in particular." Strikingly, 30 percent of these "nothing in particulars" consider religion important in their lives. Ninety-two percent believe in God, and 44 percent pray daily (Pew, 2014). Thus, they have earned the title "spiritual but not religious" (SBNR). They have a high retention rate, so that 53 percent of those raised without religious affiliation continue in that path into adulthood (Pew, 2014). These religiously unaffiliated are increasing in reverse proportion to age (PRRI, 2013). The LGBTQ demographic is less religiously affiliated than the general population (Pew, 2013a). American Jews are less likely than other Americans to believe in God, although many atheist Jews remain strongly identified as Jews (Pew, 2013b). Atheists themselves show great diversity in approach (Hafiz, 2013).

Discussion

Spirituality and religion can be thought of as a Venn diagram of two differently sized, intersecting ovals, the larger oval representing spirituality, and the smaller oval, religion.

Although no consensus definition of spirituality exists, we suggest "the personal search for meaning and purpose, and relationship with and trust of '*Something Greater Than Oneself*' (SGTO) that is personally meaningful." Important themes here are meaning, relationship, and Something Greater Than Oneself. We find helpful Sam Keen's observation that we are in the presence of the spiritual whenever the following feelings arise: wonder, awe, gratitude, anxiety, joy, grief, reverence, fascination, empowerment, vocation, compassion, outrage, hope, humility, trust, and absolute dependency (Keen, 2010).

Religion, similarly, has no consensus definition. For the purposes of this article, we suggest "the beliefs, practices, and attitudes associated with an organized group or community that usually has a common authoritative text or narrative that mediates the community's relationship with a commonly agreed upon Something Greater Than Oneself."

The word "religion" is so charged that many people now define themselves by exclusion, as in "no religious affiliation" or "spiritual but not religious." Yet, what does it mean when so many from this group do believe in God, pray, and consider religion important?

Our chaplaincy skills can help us here. Many people have stories to tell about their negative or ambivalent experience of "religion," just as others have stories about how positive "religion" has been in their lives. It is our discipline's approach to honor the truth in a person's narrative even when that

person's experience is different than our own. Compassionate curiosity and humility can help us offer hospitality to those who have been hurt, rejected, or have chosen to leave their religion behind.

The Table of Contents of a book published by Zondervan last year – entitled ***Forgive Us: Confessions of a Compromised Faith*** (Cannon, 2014) -- reads like a list of legitimate reasons some people might self identify as *not* religious:

1. Sins against God's Creation
2. Sins against Indigenous People
3. Sins against African Americans and People of Color
4. Sins against Women
5. Sins against the LGBTQ Community
6. Sins against Immigrants
7. Sins against Jews and Muslims.

Whether the problem lies with religion itself, or the distortion of religion, is irrelevant to the person who has been harmed or excluded. Religion has come to carry a negative valence for that person. When a chaplain walks into a room, humility about their own religious affiliation is necessary if there is to be any chance of the chaplain assisting the patient in identifying and drawing on their spiritual resources. If chaplains can face honestly the hurt done in the name of the religious traditions we represent, perhaps we can befriend the part of *us* that is “spiritual but not religious.” This self-awareness can help us welcome the spirituality of the nonreligious person before us.

American culture has deeply entrenched prejudice against atheism. The extent of this was a surprise for us. After much struggle, the Boy Scouts of America now allows gay boys into their membership. Atheists, however, remain disqualified for membership, and no public outcry has motivated the organization to amend this categorical exclusion (Winston, 2013a). Bullying against atheists is well documented in our nation's high schools (Stewart, 2012). Last year both the US Navy and the House of Representatives refused to allow humanist chaplains into the military, despite more than 20 percent of the women and men in the armed forces being religiously unaffiliated (Banks, 2014; MAAF, 2012; and Winston, 2013b). Seven states still have laws on their books disqualifying atheists from running for public office (Goodstein, 2014). Nearly half of Americans would disapprove if a family member married an atheist, and more than half of Americans would view negatively the atheism of a presidential candidate (Goodstein, 2014).

Another surprise was learning that some nonreligious people resent the idea that they might be considered “spiritual” (Navarro, 2014). The allergy to “religion” sometimes spreads to rejection of “spirituality,” too. Our training has led us to view every person as spiritual, yet it is our task as chaplains to engage with the patient using the patient's language of meaning. Chaplains can indeed do their work effectively without employing the language of religion or spirituality:

- What is important in your life?
- Where are your significant relationships?
- What values are most important to you?
- What gives you strength in challenging times?
- What is disrupting access to these resources right now?

What sociology of religion calls the skill of “code switching” (Cadge, 2013), or being able to converse in multiple vernaculars, is essential in skillful and inclusive chaplaincy.

When approaching a patient who registered in the hospital as “None” or “Unaffiliated,” open-hearted inquiry regarding religious or spiritual identity can be saved until a positive relationship has been established or the patient has raised the topic. Our professional tasks can still be accomplished through focused conversation using secular language: assessment of the person’s areas of spiritual distress, if any, identification of their spiritual resources, and intervention to help them ameliorate their distress and increase their well-being.

We must become ever more aware of our own religious and cultural specificity. Like the water that is invisible to the swimming fish, so often religious culture and language can be invisible to the chaplain who is immersed in them. A chaplain’s use of his or her own religious/spiritual language in the context of another’s nonreligious values is a micro-aggression, however unintentional, the harm is done by the chaplain’s word choice. We chaplains must keep growing our hospitality to the nonreligious.

Codes of Ethics

The intention of our national chaplaincy organizations’ codes of ethics is clear about this. The [APC Code of Ethics](#), for example, directs members to “affirm the religious and the spiritual freedom of all persons and refrain from imposing doctrinal positions or spiritual practices on persons whom they encounter in their professional role as chaplain” (APC, 2000). We chaplains have often understood this directive in the context of respecting another’s religion, but we must appreciate its additional relevance to respecting the integrity of the meaning-making of the nonreligious and unaffiliated as well.

Two Inclusive Spiritual Assessment Models

It is important to have spiritual assessment models in our toolkits that work for the religious as well as models that work for the SBNR, agnostics, atheists, unaffiliated, and nonreligious. Spiritual care literature offers dozens of spiritual assessment tools. At Hebrew Senior Life where Rev. Thiel works, chaplains serve people in independent living, assisted living, rehabilitation, acute care, palliative care, hospice, and chronic hospital care. About 85 percent of the patients and residents are Jewish. Chaplains at Hebrew Senior Life generally use two spiritual assessment tools to guide their work.

One spiritual assessment tool is the religious mapping model that originated in the work of [Mordechai Kaplan](#), the founder of the Reconstructionist movement of Judaism, and is now used widely by sociologists of religion. Kaplan offered three axes on which to consider a Jew’s relationship to Judaism: belief, behavior, and belonging (Kaplan, 1948). This model allows for the wide diversity of ways in which a Jew can be Jewish. Certainly, some Jews hold strong religious beliefs, follow the *Mitzvot*, and have a strong bond of belonging to the Jewish people. At the same time, others may not “believe” in God, yet they attend synagogue (behavior), and understand their identity as deeply Jewish (belonging). Each individual will have a map unique to him or her. A chaplain will focus on helping the person access spiritual resources from whichever axes support the resident’s needs during their current situation. We have found Kaplan’s model to be applicable to non-Jews as well.

The second spiritual assessment tool considers seven themes (see [Appendix A](#)). It is designed to use language inclusive of both religious and secular worldviews. Each of the themes has its own continuum:

- **Love and Belonging** (loneliness à feeling loved and secure)
- **Forgiveness** (guilt or regret à reconciliation and peacefulness)
- **Trust** (fear à confidence in someone/something of high reliability and veracity)
- **Hope** (despair à a sense of positive possibility)
- **Meaning** (ennui or boredom à a sense of congruence or purpose)

- In an end-of-life context, we add:
- **Gratitude** (bitterness à thankfulness)
- In a context of dementia, we add:
- **Identity** (loss of self-awareness à recognition of selfhood and uniqueness).

This model identifies areas of spiritual distress that might be ameliorated, and areas of strength that can be drawn on to increase spiritual well-being. In a different sort of setting, a chaplain might well add other themes to the model which are customized to that context.

Enhancing Our Toolkits to Serve the Nonreligious

As long as we are clear about our role and goals as chaplains, and understand the contexts in which we serve, we can confidently add many new tools to our toolkit. We can wholeheartedly assist a patient in strengthening their relationship with their SGTO's, be those God, family, friends, colleagues, students, nature, on-line communities, the arts, values, and/or other things important to them. We are accustomed as chaplains to arranging for access to religious rituals such as Shabbat services or the Eucharist. Arranging for a pet to visit may bring comparable comfort to a person whose most important relationship is with their pet. Phone calls, Skype, CaringBridge, and e-mail are hardly religious rites, yet in certain situations, they can each provide spiritual infusions. Ipads provide today's chaplains with amazing access to spiritual resources: prayers and inspirational readings, to be sure, but also the ability to help a patient see a current picture of their hometown or favorite place, to listen to a much-loved musical piece, to "go on a pilgrimage" to a meaningful site, or to spend time with their favorite glories of the natural world.

Photos in the patient's room can be understood as spiritual resources. For the nonreligious, photos may serve as "sacred text," recalling formative loved ones and defining moments of life. Cooking or talking about recipes can rekindle memories of love, family, and caring for others. Gardening taps into the mysteries of growth, beauty, and death, and can serve as something of a legacy for the one who plants knowing they may not live to see the blooming. Assisting a patient in doing acts of kindness (writing birthday cards to soldiers, for a patriotic veteran or a person concerned about a loved one serving overseas) or advocacy (writing letters about causes one cares about, signing e-mail petitions, voting in an important election) can support their spiritual well-being. Helping a patient write an ethical will, which sums up their highest values and offers a moral legacy to those they love and will leave behind, can be of particular importance to those who lack a belief in an afterlife.

Watching or listening to a game played by the patient's favorite sports teams, reading familiar poetry, bringing knitting materials to a life-long knitter – any of these might be, for the appropriate person, a good fit for their own spiritual rituals and connections to their SGTO's.

"Open-eyed prayer" is a simple yet powerful tool for use with the nonreligious. The chaplain can express a wish at the close of a visit that sums up the content and deep feeling of the encounter, as a prayer would if prayer were part of the patient's language of spirituality:

- *I will be thinking of you tomorrow and hoping your surgery goes well.*
- *May you find clarity and peace as you consider your choices.*
- *I wonder what options might open that we haven't even thought of yet....*
- *I will carry your joy with me today!*

Such simple phrases punctuating the end of the visit, said with care, let the patient know they were heard, they are not alone in their situation, there is a possibility that things will not always feel as awful

as they do now, and/or their joy does impact the world. Like a well-designed spontaneous prayer, a thoughtfully worded personalized blessing often brings a tear to a patient's eye.

Chaplains may benefit from some new resources. A therapy dog, with their chaplain in tow, can open many a door and relationship with a wary, nonreligious patient. Devotional materials for atheists (Kopitz, 1999), accessible poetry (McDargh, 2011), nature photography books, and ipads loaded with music likely to suit the demographics of the setting can be added to the department's library.

Chaplains can benefit from including verbatim learning in their professional continuing education. The presentation of a verbatim on a chaplain's visit with a nonreligious person, an atheist, or someone who self-identifies as SBNR could serve as a useful focus of a chaplaincy department's continuing education session.

Appendix B contains such a verbatim, with commentary, as an example of how a group of chaplain interns learned about staying within a patient's vocabulary of meaning to maximize the effectiveness of a spiritual care visit.

The Importance of Context

All good spiritual care must be contextualized to the setting as well as the person. Each chaplain must be conversant in the religious and spiritual patterns of the institution they serve. Regional variations in affiliation certainly exist in the US. The unaffiliated are now the predominant tradition in the West, and the second largest group in New England (Pew, 2015). Whites are more likely than both blacks and Hispanics to be unaffiliated, and men more likely than women (Pew, 2015). Hospitals serving primarily pediatric patients are apt to have a higher prevalence of pre-religious patients and unaffiliated family members. Geriatric settings may have a greater proportion of religiously affiliated patients than general hospitals do, and, at the same time, elders who have kept developing psychologically and spiritually may hold religious perspectives much broader and more universal than they did earlier in life (Chinen, 1989; Erikson and Erikson, 1998).

Our particular careers in Jewish and pediatric settings have helped us to learn some of the tools and approaches that are useful in serving the unaffiliated. We believe that all persons deserve skillful and sensitive spiritual care, incorporating cultural competence and religious/spiritual nuance appropriate to them. We are hopeful that our profession will grow to be as open and skilled in serving the nonreligious in our various settings as it has been in serving the religious.

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Appendix A

Hebrew SeniorLife Spiritual Assessment Model (©HSL 2015)

1. LOVE and BELONGING *hesed*

The need to love and be loved; to belong; to feel a connection with family, friends, community, people, and/or God. This often presents as loneliness.

Spiritual Care focus: Offering relationship, appreciation, affection, facilitating connections to others (individuals and groups). Nurturing a sense of relatedness, a feeling of being interwoven in the fabric of life, and held by the ongoing kindness of people and/or God.

2. FORGIVENESS and RECONCILIATION *teshuvah u'mekhila*

The need to forgive and to be forgiven, to heal broken relationships with people, self, institutions, the world, and/or God, and to address any unfinished business. This often presents as guilt.

Spiritual Care focus: Offering rituals and liturgies of forgiveness, and seeking closure and/or reconciliation in relation to significant others. Working to attain wholeness through forgiveness.

3. TRUST *emunah*

The need to find trust, or faith toward self, others, and/or God. This often presents as fear.

Spiritual Care focus: Reducing anxiety by being a non-anxious presence and by showing faithfulness in attendance and fidelity to promises. Exhibiting full acceptance of other and commitment to their well-being. Finding centeredness based in trust and faith that life is manageable or that comfort can be found in faith.

4. HOPE *tikvah*

The need to have hope in looking ahead. This often presents as despair.

Spiritual Care focus: Helping a person grieve old hopes and identify new hopes, and offering consistent relationship. Looking to the future with a sense that each new day can hold promise and meaning.

5. MEANING *kavanah*:

The need for one's life to matter, and to retain dignity. For one's actions, past, present, and future to have import. This often presents as feelings of meaninglessness or ennui.

Spiritual Care focus: Exploring the meaning of experiences, Offering opportunities for meaningful participation in daily life, to do life review, and possibly an ethical will. Fostering a commitment that life itself is meaningful.

6. GRATITUDE *hodayah*

The deep desire to express thankfulness in appreciation of the blessings of life.

Spiritual Care focus: Being fully present for a person as they verbalize, sing, write, pray, and smile in expression of gratitude. Receiving gratitude. Increasing awareness of deep-seated joy in life's blessings, and offering thanks.

7. IDENTITY *neshamah*:

The need to continue living true to one's unique identity, and to not be confined or defined by one's illness or diminishment.

Spiritual Care focus: Exploring resources for knowing earlier identity, building on it in conversation and ritual, building a unique relationship with person. Helping a person sustain their unique spirit in the world.

(HSL, 2015)

Appendix B
The Verbatim

This verbatim conversation is adapted and shared with the permission of the student who wrote it (a male rabbinical student retired from the business world). All identifying information of the patient has been modified for purposes of confidentiality.

Chaplain Intern: "C"

Visit # with this person: 3

Time and length of visit: 15:30 | 40 minutes

What I want to learn from writing up this conversation: I have been finding it very difficult to get into spiritual conversation with men. No matter how many lines I put out there, it seems that I just can't bridge the gap. Having said that, I also know that there is something comforting about the companionship for the men, and perhaps it's just me needing to learn how to be that non-anxious presence and accepting whatever each man has to give.

The Person

Person's pseudonym: Max

Institution and unit: [a nursing home]

Date of admission: 3 years previous to this visit

Age: 95

Gender: M

Race/Ethnicity: Caucasian

Family status: Widower

Number of children: Two daughters, two sons

Religious affiliation/practice growing up: Jewish

Religious affiliation/practice now: Jewish

Home location (local or transplanted): Raised his family in working class part of city, then moved to an affluent suburb, then to an elegant retirement community, then to nursing home.

Admitting diagnosis: Anemia, depression, hypertension

Additional factual information: Born and raised in a working class part of a nearby city, one of nine children. Graduated from high school and studied engineering near home. Owned and operated an industrial heating and cooling supply company that his father founded and which is now being managed by his son and grandson. His wife developed cancer and died 3-1/2 years ago. Max suffered from a lot of depression during his wife's illness, and is still on antidepressants. He fractured his hip 3 months before she died, had it surgically repaired, and was in rehab at the time of her death. Post rehab, without his wife at home for support, he needed to move into a nursing home. He has 10 great-grandsons and no granddaughters. He has regular visits from family; I noticed visitors twice in the past week.

Summary of any previous visits with this person: My visits before had been somewhat social – getting to know him. The second time I sat with him at dinner. He was talkative, but not a very articulate person. Dinner behavior with staff was gruff, as he only likes the simplest of foods and didn't know what he was eating. He is a thoughtful, loving family man, but with very little social polish.

Occasion of this visit (routine, follow-up, referral, etc.): Follow-up

The Visit

Plan for this visit: To see if I could find a way into a more spiritual conversation.

Observations: Max was sitting in his wheelchair at a random spot in the hallway. I'd seen him about 15 minutes earlier in the same spot, but asleep. I pulled up a chair to sit and chat. Max is permanently bent over somewhat, so even sitting, it's hard to make eye contact with him and his voice is soft and raspy. He's ill-groomed.

The text of the visit:

Co1: Hi, Max. How're you doing today?

Mo1: Fine. How's about you?

Co2: Great, thank God.... (A lot of back and forth social conversation ensues about family members and about the business, which is a large family business dealing with heating and cooling; there are some half a dozen branches in the region. The business was started by Max's father.)

Co3: So, did you start the business or did your dad?

Mo3: My dad used to work for my uncle (names him) who was in the scrap metal business, and then one day he realized that they were selling all these old pipes for scrap, when they were perfectly good steel or copper so he started refurbishing them and selling them on his own. People really worked hard in those days; my dad could never work for anyone else. First, he tried the ice and coal business, but that didn't work out for him. The best thing was to work for yourself and take care of your family.

Co4: I loved that generation of Jewish guys. They were so inventive, and there was nothing "beneath" them, as long as they could feed and clothe their families.

Mo4: Yep. And now I've got kids and grandkids and in-laws, all kinds of people working in the business. Yep. It's all about family (gets quiet and a little wistful for a few seconds).

Mo5: My dad was orthodox. They kept kosher and he wasn't allowed to do anything on Shabbes. Sent us to Hebrew School.

Co6: Yeah. You went to Hebrew School.

Mo6: You bet! Twice a week after school and then on Saturday morning. We all did that.

Mo7: I wasn't very religious though. My kids all went to schul and were Bar Mitzvahed and all that. My wife was really in charge of all that. You know I just wrote a big check to a religious school that's going to be named for her. It's important that those schools can keep going. Yeah, I once

- was at this schul and, you know, the roof was leaking, and I said, “What’s with the roof?” And they said they couldn’t afford to replace it. So I told them to get a new roof and to send me the bill.
- Mo8: Yeah. My wife and daughter would go shopping together every Saturday. They were a real team those two. They’d come back with so many packages (chuckles), and then she’d ask if I wanted to see the things and I said that I’d wait to see it until it was on her. That it’d look much more beautiful that way. I just asked her to give me the slips, and then I’d pay them, whatever she spent.
- Co8: Smart man.
- Mo9: Yeah. I was blessed that money was never a problem. I always seemed to have a lot of luck in business and, you know, with my investments.
- M10: She was the most beautiful girl I ever saw in my life. We never went to bed angry. If we’d had a fight about something, I’d always be happy to apologize. You never want to go to be angry. I’d get into bed every night, kiss her good night, and we’d fall asleep holding hands.
- C10: You must have nothing but good memories about her if you never went to bed angry.
- M11: Absolutely. I never slept on bad feelings. She was the most beautiful girl I ever saw, and she was the best mother. Sort of the center of our family. She loved to wear white all the time. She just looked so beautiful.
- C11: She must have looked like an angel dressed that way. (He’s quiet.)
- M12: Yeah. (Says the company’s name and slogan, a regular interjection throughout all the conversations we’ve had.) Now we’ve got branches all over the region. Every kid who joins the company wants to run their own branch, so we keep opening new branches. (Chuckles.) And you know, they all really do a good job too!
- C12: (This is a long visit, and I really need to stay very focused because of the lowness of his voice. It’s also physically straining because I have to stay bent over as his head is always pointed down. I’m getting a little loopy and know I need to wrap up.) So, Max, I’ve got to go do some paperwork now. You know what that’s like!
- M13: Yeah. There’s always paperwork, whatever your job is.
- C14: So, I’m going to scoot out now. Thanks for your time.
- M14: It’s always a pleasure talking to you.
- C15: See you soon.
- M15: Any time!

Analysis

The chaplain intern “C” who wrote the verbatim was troubled that he couldn’t get 95-year-old “Max,” a nursing home resident, to engage in spiritual conversation. C’s attempt to insert more religious/spiritual language into the conversation – suggesting that Max’s wife might have “looked like an angel” – fell flat (C11), and Max remained silent until he turned the conversation back to a subject comfortable to him: the heating and cooling business.

With his peer group’s and supervisor’s help, C discovered that this conversation was already spiritual – using the primarily concrete language with which Max expressed his meaning. As the group considered the HSL Spiritual Assessment model and what Max had shared with C, a picture of a spiritually vibrant man emerged, with his Judaism well integrated into his sense of self and his life’s meaning:

Love/Belonging: Max is well connected to his family: the previous generation, his wife, and subsequent generations. His belonging to the Jewish people is so second nature that when he enters a synagogue with a leaky roof, he pays for it to be fixed.

Forgiveness: Max and his wife made sure not to go to sleep angry. They had a practice of forgiveness. Max also wants C to understand/forgive that while his religious behavior would not have met the standards of his forbears, his own way of being Jewish has integrity for him.

Hope: He has hope that his wife will be remembered in naming a day school for her. He has hope that his extended family will be well provided for by the family business and will continue to thrive for generations. He has hope that Jewish education and worship will continue.

Trust: He trusts the Jewish community's provision of housing and health care for elders, as seen in his own choice of providers. He trusts the honesty of Jewish organizations, and gives money with confidence.

Meaning: Max has a clear sense that his life has meaning. He is proud of being a provider for a family he is devoted to, proud of his business success, and proud of the Jewish people and institutions his legacy reaches.

Gratitude: He expresses gratitude for his business success, and the joy he takes in his family implies gratitude for them.

Identity: At 95, his identity is intact as a faithful son, husband, father, businessman, philanthropist, *and mensch*.

Max knows and draws on his spiritual strengths, and is free from significant spiritual distress. C's conversational meetings with him work well for his spiritual support. With this "new lens" of seeing the spiritual in the secular and concrete, C can now return to Max and offer more finely tuned visits. C might, for example, draw on some detailed life review tools, or see if Max is interested in writing (or speaking aloud) an ethical will to leave for the younger generations. C can also verbally underscore the spiritual depth of Max's conversation.

The Kaplanian spiritual assessment model paints a picture of Max that complements the one above. Max does not focus on religious belief. He does show behaviors expressing core Jewish values such as *tzedakah* (charity) and making sure that Jewish legacy is transmitted from generation to generation. His behaviors are not so much from religious ritual (attending synagogue himself, praying, refraining from exchanging money on the Sabbath, etc.) as from Jewish culture. Max's sense of belonging to the Jewish people is fully integrated into his sense of himself as an individual, family man, businessman, and member of the wider Jewish community. With this additional map of Max's religiosity, C knows to let go of the language of religious belief, and to focus more on the ways Max's life is infused with Jewish values and identity.

Perhaps instead of talking about paperwork at the end of the visit, C could make a personalized blessing:

- *Max, you inspire me in how you have lived your life: family, community, caring for others.*
- *May your life continue to be a blessing to your family and our Jewish community.*
- *How gratifying to know you have lived your life so deeply according to your Jewish values!*
- *Yasher Koach – may you go from strength to strength!*

This verbatim serves as an example of how a person's spiritual dynamics can be expressed in concrete language, without reference to personal religious belief. Once a chaplain can use spiritual assessment as fluently with secular content as with religious, they are well situated to provide spiritual care to the growing proportion of Americans who are nonreligious.

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